

HEALTH SCRUTINY COMMITTEE

11 September 2018

Title: Ilford Urgent Care Centre - Inadequate Rating by CQC	
Report of the Director of Public Health	
Open Report	For Information
Wards Affected: None	Key Decision: No
Report Author: Leanna McPherson, Democratic Services Officer	Contact Details: Tel: 020 8227 2852 E-mail: leanna.mcpherson@lbbd.gov.uk
Accountable Director: Matthew Cole, Director of Public Health	
Accountable Strategic Leadership Director: Elaine Allegretti, Director of People and Resilience	
Summary <p>On 22nd August 2018, the Care Quality Commission (CQC) advised that an urgent care centre in the London borough of Redbridge had been rated as Inadequate overall by the Care Quality Commission and placed in special measures.</p> <p>King George's Emergency Urgent Care Centre (EUCC) was rated Inadequate for being safe and well-led. It was rated Requires Improvement for being effective and caring and Good for being responsive.</p> <p>The independently run EUCC is based at King George Hospital, part of Barking, Havering and Redbridge University Hospitals NHS Trust. The service is delivered by The Partnership of East London Cooperatives (PELC) Limited.</p> <p>Inspectors found the EUCC's clinical streaming process, where patients are initially assessed by a nurse or 'streamed' did not safely assess, monitor or manage risks to patients.</p> <p>A full copy of the report from CQC can be found at Appendix 1.</p> <p>A representative from the Barking and Dagenham, Havering and Redbridge CCGs will be in attendance at the Committee.</p>	
Recommendation(s) <p>The Health Scrutiny Committee is recommended to</p> <ul style="list-style-type: none">(i) Discuss and note the report; and(ii) Refer the issue to the Joint Health Overview and Scrutiny Committee (JHOSC)	

Reason(s)

These issues fall under the Health Scrutiny Committee's remit, which includes the scrutiny of any matter relating to the planning, provision and operation of the health service in the borough or accessed by Barking and Dagenham residents.

Public Background Papers Used in the Preparation of the Report: None

List of appendices:

- Appendix 1 - King George's EUCC Quality Report